



# St. George's Matters

The Newsletter of the St George's Medical Centre Patient Participation Group

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Spring 2014

## WHO'S WHO The PPG Steering Group

Milly Wright (Chair)  
Kate Gratwick  
John Howe  
Lorraine Mahabir  
Sonja Pearson  
Dave Peddie  
Barbara Poole

**Practice Liaison**  
Jeanette Hudson

**GP Liaison**  
Dr Naylor  
Dr James

**Business Manager**  
Melissa Howard

## THE PATIENT PARTICIPATION GROUP

Welcome to the Spring Newsletter of the PPG

and a big welcome to new members of the Team at St George's Medical Centre.

Jill Doyle joined as an additional Health Care Assistant last October. Blood Pressure reviews, NHS health checks and INR testing are amongst her many duties.

In January Joanne Crane joined as a Senior Receptionist. She brings with her over 5 years excellent reception and administrative skills in a General Practice.

Dr. Amaka Azie is the GP Registrar joining the practice in February. GP Registrars are fully qualified doctors who spend up to eighteen months working to develop their skills in General Practice. Dr. Azie will be with us for the next 12 months.

Finally our very best wishes go to Dr. Jenny Osborne who will be on maternity leave from February. We hope to see her back at the practice in the Autumn. Dr. Allinson and Dr. Joesbury will be covering the maternity leave and we also extend a warm welcome to them.



## Special points of interest:

- \* **Welcome**
- \* **Family and Friends**
- \* **Alzheimers' Café**
- \* **Care Data**
- \* **New Logo**

## Dementia Café

Do you have memory problems or are you helping to care for someone who has dementia? Then why not attend a dementia café (sponsored by the Alzheimers' Society)? You can meet people in a similar situation and make new friends.

The Café will be held on the following dates at the

Floral Pavilion Café,  
Marine Promenade New Brighton  
from 11.am until 1.00pm  
18th March, 15th April, 20th May 17th June  
( 3rd Tuesday of every month)

For more information call:  
0151 630 5206 or email [Wirral@alzheimers.org.uk](mailto:Wirral@alzheimers.org.uk)



**CHECK OUT THE PRACTICE WEBSITE FOR NEWS AND INFORMATION**  
[www.stgeorgesmedicalcentre.com](http://www.stgeorgesmedicalcentre.com)

## BETTER INFORMATION MEANS BETTER CARE

Have you had your leaflet? Leaflets have been delivered to every household and are aimed to help support GP practices in raising awareness amongst patients about how their information is used for purposes beyond their direct care including for the Care.Data programme.

Confidential information from your medical records can be used by the NHS (Health and Social Care Information Centre) to improve the services offered so that the best possible care can be provided for everyone.

Considerable concerns, however, have been raised regarding this new data sharing programme. There is public concern about the prospect of keeping all of the information in one place, exactly what type of information will be held and who will have access to the records.

### **\*\*Make sure you are informed by**

- **calling the Care.Data National Patient Helpline,**
- **visiting the website [www.nhs.uk/caredata](http://www.nhs.uk/caredata) or**
- **requesting a copy of the leaflet from the Practice Reception.**

REMEMBER YOU HAVE A CHOICE

but YOU HAVE TO OPT OUT IF YOU DO NOT WANT  
YOUR DETAILS USED IN THIS WAY!

Forms for this purpose are available at Reception. If you can't get to the surgery, ring and ask to speak to a member of staff.

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**Care.Data.  
The National Patient  
Information  
Line  
0300 456 3531**

Most frequently asked questions:

- Can I change my mind?
- I can't get to the practice to object, what should I do?
- How long have I got to decide if I want to object?
- What is the secure environment mentioned in the leaflet?
- Do I have to do anything if I want my information to be used.

For the answers to these and any other questions you may have ring the above number.

or visit

[www.nhs.uk/caredata](http://www.nhs.uk/caredata)



## FRIENDS and FAMILY TEST

Later this year, when you visit our GP surgery you will be asked whether or not you would recommend our surgery to your family and friends. The friends and family test is a simple way of collecting patient feedback to improve services by asking one question:

***“How likely are you to recommend our GP Practice to family and friends if they need similar care or treatment?”***



We will update you when this is likely to come into effect later this year



Have you noticed our new logo?

This was designed by a student from Reading University. Following our new practice imagery, we felt our logo could be updated as well! Tell us what you think.....Email us at the address below, or put a note in the Suggestion Box next to the PPG Noticeboard in the Surgery.

**PPG Email Address: [stgeorgesppg@hotmail.co.uk](mailto:stgeorgesppg@hotmail.co.uk)**